

LEEDS MODERN SLAVERY

POCKETBOOK FOR
PROFESSIONALS

2021



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Introduction

This Pocketbook is for frontline professionals and community groups working across Leeds who may encounter potential victims of modern slavery or those at risk of exploitation.

The Pocketbook is intended to support professionals by:

- Explaining what modern slavery and human trafficking are and the indicators to look out for.
- Outlining the referral process for potential victims of modern slavery - known as the National Referral Mechanism.
- Offering helpful guidance on how to support a potential victim of modern slavery.
- Signposting relevant local services across Leeds.

The Pocketbook has been developed by [Safer Leeds](#) to support those working in several sectors including: the police, healthcare, housing, benefits, social care, immigration solicitors, charities and community groups.

At time of printing, all information in this Pocketbook was correct. If you notice any inaccuracies or changes, please email the Safer Leeds Safeguarding and Domestic Violence Team: SaferLeedsSafeguardingandDVTteam@leeds.gov.uk

What is Modern Slavery?

Background

According to the [Global Slavery Index¹](#), it is estimated that 136,000 people are in situations of modern slavery in the UK at any one time. However, due to the hidden nature of modern slavery we cannot be sure. The introduction of the UK Modern Slavery Act 2015 redefined the legal terms of modern slavery and human trafficking. It also provided new responsibilities for several organisations including public bodies, businesses and charities.

Safer Leeds are working with its partners to ensure professionals understand how to spot the signs of modern slavery, report potential incidents and ensure those exploited receive appropriate support.

Definitions

Modern Slavery is an umbrella term for activities involved in the exploitation of person(s) for the benefit of others.

The [UK Modern Slavery Act 2015²](#) consolidated existing offenses and provided new legal definitions for:

1. **Slavery, Servitude, Forced or Compulsory Labour**
2. **Human Trafficking**
3. **Meaning of Exploitation**

¹ <https://www.globalslaveryindex.org/2018/data/country-data/united-kingdom/>

² <https://www.legislation.gov.uk/ukpga/2015/30/contents/enacted>

📌 What is Modern Slavery?

1. Slavery, Servitude, Forced or Compulsory Labour

These activities are defined in the Modern Slavery Act and refer to when a person or group holds other person(s) in conditions of slavery or servitude, or requires them to perform forced or compulsory labour.

Slavery, Servitude, Forced or Compulsory Labour consists of:

- **The means** – being held, either physically or through threat of penalty e.g. threat or use of force, coercion, abduction, debt bondage deception, abuse of a position of vulnerability.
 - **N.B. there does not need to be a means used for children.**
- **Service** – the victim(s) provides a service e.g. manual labour, domestic services, begging.

2. Human Trafficking

The terms 'modern slavery' and 'human trafficking' are often used interchangeably. Human trafficking is considered a form of modern slavery and the element of movement makes it distinct.

Human trafficking consists of:

- **The act – what actions are taken: recruitment, transportation, transfer, harbouring and receiving of victims(s).**
 - **N.B. a person may be moved out of district or as little as from one room to another.**
- **The means – how it's done - including but not limited: to threats of force; coercion; abduction; debt bondage; deception; abuse of a position of vulnerability.**
 - **N.B children, a means is not necessary for the definition of human trafficking to apply**
- **The purpose – why it's done: refers to the type of exploitation which takes place.**

What is Modern Slavery?

Human Trafficking is also often confused with 'smuggling' as they both involve movement of people. However, there are three distinct differences¹:

	Human Trafficking	Smuggling
Location	Can be across international borders or internal. There is no minimum distance	Crosses international borders.
Consent	Involves the deception or coercion of a person. Even though a person may consent to travel, it is often under false pretences.	Is a service a person may ask/pay for, despite the danger to their own safety.
Exploitation	A person can be exploited during their journey and/or once they have reached their destination.	Once a person reaches their destination, they are free to move on.

3. Exploitation

Forms of exploitation include but are not limited to:

- **Sexual exploitation** – this includes sexual abuse, forced prostitution and forms of child sexual exploitation.
- **Labour exploitation** – victims are forced to work long hours for little or no pay in various industries including, but not limited to construction, agriculture, hospitality, waste management and fishing.
- **Forced criminality** – victims are compelled to commit crimes to benefit other persons e.g. shoplifting, cannabis cultivation or fraud.
- **Domestic servitude** – victims live and work in their 'employers' household and are forced to work long hours undertaking a variety of domestic tasks for very little or no pay. This is one of the most difficult forms of exploitation to uncover due to its hidden nature.
- **Organ harvesting** – the surgical removal of parts of the body, sold for huge profits. Whilst it is rare in the UK, it still happens.

General Indicators

There is no one typical victim of modern slavery, but there are some general indicators which may suggest a person is being exploited.

A person in a situation of modern slavery may:

Physical Appearance

- Show signs of physical abuse including untreated injuries, look malnourished or unkempt.
- Be wearing inappropriate clothing for the weather or type of work they are doing.
- Appear agitated, anxious or withdrawn.

Restricted Freedom

- Show signs they are unable to move freely or are dependent on another for travel, food and/or money.
- Have no identification or travel documents in their possession.
- Be vague or unclear about the address where they live.
- Have their communication controlled by another person who speaks on their behalf.
- Be dropped off/collected for work, usually very early or late.

Isolation

- Be fearful or distrustful when speaking to strangers especially those in a position of authority.
- Have relationships which don't seem right for instance a child accompanied by an unidentified older adult.
- Have limited access to family or friends.
- Be unfamiliar with the local language.

Work

- Be vague or unclear about what type of work they have been doing.
- Be under the impression they have had to pay for a job in the UK.
- Be working excessive hours and/or consistently asking for extra shifts but have very little money.
- Be concerned they are in debt to another person for their accommodation, travel and/or job.

Children

Although some of the general indicators may also relate to the exploitation of children, there are also some specific indicators that suggest a child or young person could be being exploited.

A child or young person may:

- Be found in areas away from home, or go missing for unexplained periods of time.**
- Be absent from school or disappear during school time.**
- Change in their attitude and begin to display sexualised or violent behaviour or language.**
- Become disinterested with school or their hobbies.**
- Have money, gifts or items that they cannot afford and/or cannot explain.**
- Have unexplained injuries and/or sexually transmitted infections.**
- Appear withdrawn or afraid to talk especially to those in authority.**
- Give similar answers to other children or appear to have been coached in answering questions.**

It is important to remember that these are general examples and indicators of exploitation. An individual may experience multiple forms of exploitation and/or abuse. Modern slavery can happen to people of all backgrounds, faiths, genders and nationalities, although there are several factors which could make a person more at-risk.

To read about other indicators visit:

www.modernslaveryhelpline.org/about/spot-the-signs

Get Help

A few indicators recognised together should be cause for concern; if you think something is not right, it's always better to report it than to not.

Call the Modern Slavery Helpline on 08000 121 700 for advice or to report a suspected incident of modern slavery anonymously.

For more help support organisations below.

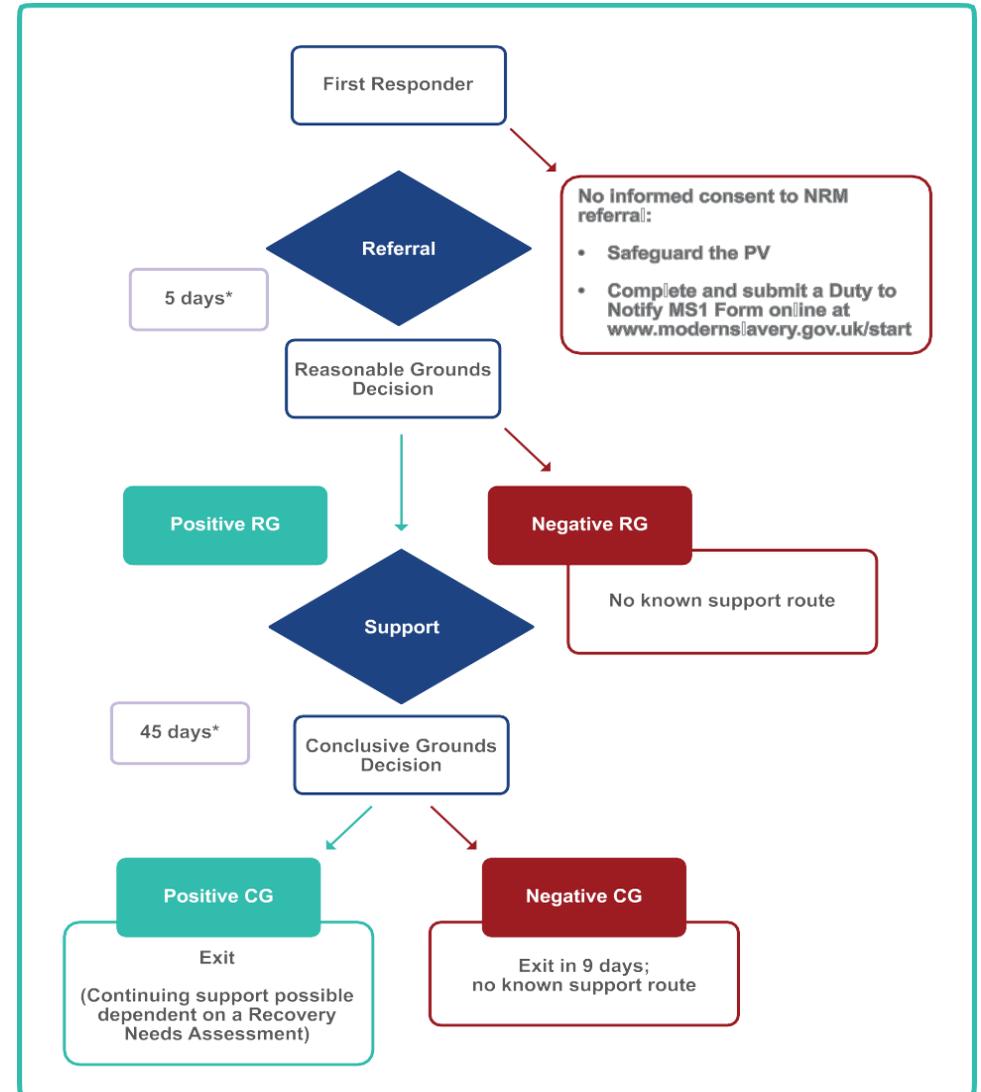
The National Referral Mechanism (NRM)

The National Referral Mechanism (NRM) is the UK Government's framework for identifying and supporting potential victims of modern slavery. It is coordinated by the Home Office and entitles potential victims to support delivered by the Salvation Army through the Victim Care Contact.

NRM Summary

- Introduced in 2009 to identify and provide support to potential victims of modern slavery.
- It is a two-stage decision process:
 - Reasonable Grounds Decision (RG) – within 5 days of referral
 - Conclusive Grounds Decision (CG) – after 45 days.
- There is one decision maker the 'Single Competent Authority' which sits within the Home Office.
- Support is provided by the Salvation Army and its subcontractors. See Modern Slavery Support for Leeds sub-contractors.
- Referrals to the NRM are made by First Responders and informed consent must be sought from adult victims.
- The NRM does not negate safeguarding responsibilities.

NRM Referral Pathway



*Time taken to make decisions can often be much longer.

NB a Negative RG or Negative CG can be challenged through a 'reconsideration' by the First Responder, Salvation Army, Support Worker or lawyer.

NRM Support

Once a person is referred into the NRM and if they receive a positive Reasonable Grounds Decision, they can access support through the Salvation Army and its subcontractors.

Support includes:

- Safe accommodation and material assistance.
- Access to education.
- Advice on immigration and legal rights and services.
- Advice on the criminal justice system
- Emergency medical treatment and care.
- Counselling and emotional support
- Safe and dignified return to the home country on a voluntary basis.
- Translation and interpretation services, when appropriate.

If you are working with a potential victim that needs support, call the Salvation Army Modern Slavery Helpline on 0800 808 3733.

NB even if a negative CG decision has been made there should be some support available due to the victim's vulnerability. This could be through the Local Authority or 3rd sector.

NRM Referral

Only First Responders can refer people into the NRM, although anyone can report their concerns to the Modern Slavery Helpline on 08000 121 700.

The following organisations are First Responders in our area:

- Police forces
- Certain parts of the Home Office:
 - o UK Visas and Immigration
 - o Border Force
 - o Immigration Enforcement
- National Crime Agency
- Local Authorities
- Gangmasters and Labour Abuse Authority (GLAA)
- Refugee Council
- New Pathways
- Salvation Army
- Migrant Help
- Medaille Trust
- Kalayaan
- Barnardo's
- Unseen
- NSPCC (Child Trafficking Advice Centre)

The National Referral Mechanism (NRM)

Before making a referral into the NRM, First Responders should:

- Consider the person's immediate needs.
- Explain the NRM in a language/format the PV understands.
This explanation should cover:
 - o What the NRM is.
 - o What support is available through the NRM.
 - o What the possible outcomes are for an individual being referred.
 - o That information may be shared or sought by the Single Competent Authority (within the Home Office) from other public authorities e.g. police to gather further evidence for an NRM referral.
- Get informed consent from adults (18+) to refer them into the NRM. Where there are concerns around a person's capacity to consent, first responders should seek advice from social services.
- Safeguard a child before making a referral into the NRM – they do not need to give consent.
- Explain that a referral into the NRM is NOT dependent on co-operation with law enforcement investigations.
- Always ensure a PV is safeguarded - the NRM does NOT negate the usual safeguarding requirements.

How to make a referral

First Responders can access the online NRM form on the government website: www.modernslavery.gov.uk/start

Here First Responders can:

- Refer PVs of any age to the NRM
- Help PVs receive support and medical care
- Complete and submit a Duty to Notify

What to do if an adult refuses the NRM

If an adult (18+) refuses the NRM you should ensure they are safeguarded and signpost them to other appropriate support. If you work for a public authority, you also have a 'Duty to Notify' and must complete an MS1 form. Find out more about the Duty to Notify here:

www.gov.uk/government/publications/duty-to-notify-the-home-office-of-potential-victims-of-modern-slavery

To find out more about the NRM visit:
www.gov.uk/government/publications/human-trafficking-victims-referral-and-assessment-forms/guidance-on-the-national-referral-mechanism-for-potential-adult-victims-of-modern-slavery-england-and-wales



What to do if you identify a Potential Victim (PV)

STEP 1 - Immediate Risk

- If the PV is in immediate danger, call the police on 999.
- Where you can, put the PV at ease and ensure their immediate physical needs are met.

Always ensure you keep yourself safe. For advice, ring the Modern Slavery Helpline 08000 121 700.

STEP 2 – Initial Contact

The first contact with a PV is an important opportunity to build rapport and ensure they receive the appropriate support.

- Where you can, ensure the PV is in a safe place and try to put them at ease.
- Start from a standpoint of belief, and avoid making assumptions or judgements.
- Consider the need for an appropriate interpreter – always use a professional interpreting service and where possible take into account a PV's preference.
- Take into account the impact of trauma on a PV's memory recall or behaviour. They may not recognise them self as a victim.
- Maintain an accurate record of your contact with the PV.

If you are a First Responder go onto STEP 3. If you are not a First Responder go onto to STEP 3a

STEP 3 - Your organisation is a First Responder

If you have one, refer to your organisation's *Modern Slavery Victim Referral Pathway*.

- If the PV is a child, Children's Social Care Services in the Local Authority area should be contacted.
- If the PV is an adult, consider carrying out an initial needs assessment and explain the National Referral Mechanism to them.
- If an adult PV gives consent, make a referral into the NRM. This does not negate your safeguarding duties. If they are destitute and there is no duty on the LA* to provide housing, call the Salvation Army (TSA) on 0800 808 3733 to arrange safe accommodation.
- If a PV does not consent to the NRM, ensure they are safeguarded and signposted to the appropriate support—review Pocketbook for services in your area.
- Submit a Duty to Notify MS1 form.

**Consider the exploration of suitable support via either the Care Act, Localism Act or Homeless Reduction Act.*

Refer to the Human Trafficking Foundation's **Trafficking and Survivor Care Standards** for further guidance.



STEP 3a – Your organisation is not a First Responder

- Follow your own organisation's safeguarding policies.
- Depending on the PVs circumstances, they may not want any enforcement agency to be contacted. In this case, consider calling the Modern Slavery Helpline for advice on 08000 121 700 or The Salvation Army (TSA) for support 0800 808 373.
- If they want to report what has happened to them to the police, but they are not in immediate danger, call 101.

Helplines

Modern Slavery Helpline

To report a suspicion anonymously or to seek advice.

 Call 0800 012 1700 (Available 24/7)

 Report online at www.modernslaveryhelpline.org/report

Salvation Army Modern Slavery Helpline

If someone you know is a victim of modern slavery and needs assistance or for advice on the NRM.

 Call 0800 808 3733 (Available 24/7)

The Police

 Call 101 to report a non-urgent incident.
Always call 999 if you think someone is in immediate danger.

NSPCC Child Trafficking Advice Centre

For specialist advice on working with children or young people who may have been trafficked.

 Call 0808 800 5000 (Monday - Friday, 8am - 10pm and 9am - 6am on the weekend)

Gangmasters, Labour & Abuse Authority (GLAA)

To report the mistreatment of workers or unscrupulous labour providers.

 Call 0800 432 0804 (Monday to Friday 9am - 5pm)

National Crime Agency (NCA)

The NCA has 4 Tactical Advisors working in different geographical locations who are experienced in trafficking investigations and have full NCA enforcement powers.

NCA Tactical Advisors:

- Offer advice on a variety of issues, principally where a victim has been identified and real time issues are present.
- Work with Senior Investigating Officers and Lead Officers, to advise on best evidence/operational practice, Risk Assessment and Management, Victim Care, and the NRM.
- Support investigations operationally.
- Work closely with NCA International and specialist units in other countries to develop links to UK law enforcement investigations.
- Sign post to other NCA Assets.

📞 Call an NCA Tactical Advisor: 0844 778 2406 (Available 24/7)

Samaritans

A helpline for anybody who is struggling with their mental health.

📞 Call 116 123 (Available 24/7)

Accommodation

Salvation Army

The Salvation Army provide a 24-hour, 7 day a week referral line for those individuals who require immediate accommodation at the point of referral to the National Referral Mechanism (NRM). First Responders should contact The Salvation Army on:

📞 0800 808 3733

Leeds City Council - Housing Options

📞 0113 2224412 / 07891 273 939 (out of hours)

@ housing.options@leeds.gov.uk

📍 Merrion House, 110 Merrion Centre, LS2 8BB

💻 www.leeds.gov.uk/housing/homeless-or-at-risk/contact-leeds-housing-options

The team can assess support available for those who are homeless or threatened with homelessness.

Monday, Tuesday, Thursday and Friday 8.30am - 5pm; Wednesday 9:30am - 5pm.

NB local drop in sessions in the community are available please ring or check the web-site for details.

Alternatively check for other housing options including Housing Associations

<https://www.leedshomes.org.uk/content/info/AlternativestoCouncilhousing>

Palm Cove Society

 0113 2302271

 www.palmcovesociety.co.uk/

Monday to Friday 9.00am to 5.00pm

Palm Cove Society provides supported accommodation to many individuals on a daily basis. They have supported individuals from over 108 different countries worldwide.

Advocacy & Family Support

Leeds Baby Bank

 leedsbabybank@gmail.com

 www.leedsbabybank.org

 Unit 4 Upper Mall, St John's Centre, Merrion Street, Leeds, LS2 8LQ

Leeds Baby Bank supports families in and around Leeds in providing essential items to ensure that little ones are safe, growing and developing. Referral's need to be sent via professionals.

British Red Cross - International Family Tracing

 0113 201 5242 or 0113 201 5267

 refugeesupportwy@redcross.org.uk

 www.redcross.org.uk/get-help

The International Family Tracing service helps families finding missing relatives abroad, who have been separated by war, natural disaster or migration. It is a free and confidential service to help families reconnect. Help through the service can include:

-  Finding missing family
-  Sending a message to family (but not money or packages)
-  Obtaining a certificate of detention for people who have been imprisoned
-  Health and welfare checks

Advocacy Support

 0113 380 5629

 233-237 Roundhay Road, Leeds, LS8 4HS

Advocacy Support aims to enable black and minority ethnic [BME] communities to fully access services and to achieve their full rights and entitlements. It aims to provide a high quality, culturally sensitive, independent, bilingual advocacy service, in a wide range of languages.

Citizens Advice

 Monday - Friday, 0113 223 4400 (Advice Line open 9am - 5pm)

 31 New York St, Leeds, LS2 7DT

 www.citizensadvice.org.uk/local/leeds/

Citizens Advice is a network of independent charities which give free, confidential information and advice to assist people with money, legal, consumer and other problems.

Victim Support

 0300 303 1971 / 0808 1689 111 (out of hours).
(8am - 8pm Monday to Friday, 9am - 5pm on Saturdays)

 6thFloor East Merrion House, 110 Merrion Way, Leeds, LS2

 www.victimsupport.org.uk

Victim Support is an independent charity that supports victims of crime and traumatic events. Victim Support has fully trained Victim Care Advocates who can support victims of crime, even if the incident hasn't been reported to the police. Victim Support has a dedicated Children and Young People service and they provide practical and emotional support as well as advocacy support. They operate across West Yorkshire.

Live Chat is available 24/7 and can be accessed via our website.

Domestic & Sexual Abuse Services

Leeds Domestic Violence Service

 0113 246 0401 (24 hour helpline)

 administration@leedswomensaid.org.uk

 PO BOX826, Leeds, LS1 9PL

 www.ldvs.uk

Leeds Domestic Violence Service (LDVS) works with women, men and families in Leeds, offering emergency accommodation, support, advice and advocacy. LDVS supports anyone experiencing domestic violence and abuse and actively encourages people from LGBT+ communities to access their support.

Galop - National LGBT+ Domestic Abuse Helpline

 0800 999 5428

 help@galop.org.uk

 www.galop.org.uk

Galop is the UK's only specialist LGBT+ anti-violence charity. They provide advice, support and advocacy to people who have experienced hate crime, domestic abuse and sexual violence. Galop is an independent organisation and their services are confidential and free.

Support after Rape and Sexual Violence Leeds

 0808 802 3344
07860 022 880 (text)

 support@sarsvl.org.uk

 www.sarsvl.org.uk

SARSVL work with women and girls who have been affected by rape, childhood sexual abuse or sexual violence at any time in their lives. They provide a safe space to talk about how rape or sexual violence has affected the victim and they can help you to explore your options.

Basis Yorkshire

 0113 243 0036

 admin@drasacs.org.uk

 www.basisyorkshire.org.uk

Basis provides safety information and support to

-  Sex workers living and/or working in Leeds (females including transsexuals) both indoor (brothels) or on the street.
-  Young People (boys, girls, young women and young men) experiencing sexual exploitation, those at medium or high risk thereof.

Drop in sessions are available 1pm-4pm Monday to Wednesday

Karma Nirvana

 0800 599 9247 (Monday-Friday, 9am-5pm)

 info@karmanirvana.org.uk

 www.karmanirvana.org.uk

Karma Nirvana is a national charity supporting victims of 'honour-based' abuse and forced marriage. Honour crimes are not determined by age, faith, gender or sexuality, they support and work with all victims. Karma Nirvana also operate a National helpline to support both victims and professionals.

National Domestic Violence Helpline

 0808 200 0247

 www.nationaldahelpline.org.uk

This charity provide support to those who are experiencing domestic violence and need to find a place of refuge. Their free confidential helpline is open 24/7

Education & Employment

RETAS

 07440 402028 or 07949 796180

 info@retasleeds.org.uk

 The Roundhay Road Resource Centre, 233-237 Roundhay Road, Leeds, LS8 4HS

 www.retasleeds.weebly.com/

RETAS provide assistance with access to education, re-qualification, training and employment to survivors of modern slavery to help them better integrate in their communities. They strive to build confidence and hope in their service users, and empower them to build a safe and secure life here in the UK.

RETAS drop in is every Friday from 9.30am – 12 noon

For survivors of modern slavery with full recourse to public funding a number of their clients are utilising the following establishments:

Open Learn (online based), this is a great facility for busy lifestyles and those with computer access: <https://www.open.edu/openlearn/>

Leeds City College, we also have a number of residents attending here: <https://www.leedscitycollege.ac.uk/>

Virtual College (online based), another popular choice for those with computer access: <https://www.virtual-college.co.uk/>

Learning English

 www.learningenglish.org.uk

Learning English in Yorkshire and the Humber is managed by Migrant English Support Hub (MESH) and helps people to find information about English language classes across the region. The website allows users to find out which classes are free, where they are held, at what level and whether childcare is available.

Northern College

 01226 776000

 jwilliamson@northern.ac.uk

 Northern College, Wentworth Castle, Stainborough, Barnsley, S75 3ET

 www.northern.ac.uk/freethinking

The Northern College Free Thinking Programme provides free residential education for survivors of modern slavery. The programme aims to rebuild self-confidence and independence and provides opportunities to develop English and ICT skills.

Food

Leeds Foodbank

 0113 345 0850 South & East / 0113 244 4696 North & West

 info@leedssouthandeast.foodbank.org.uk
 info@leedsnorthandwest.foodbank.org.uk

 Various locations across Leeds

 www.leedssouthandeast.foodbank.org.uk
www.leedsnorthandwest.foodbank.org.uk

This Foodbank is supported by the Trussell Trust and provides three days' nutritionally balanced emergency food and support to local people who are referred in crisis. Referrals are made by a range of organisations, contact the Foodbank to find out who is a referral agency in your area.

Health

Accident and Emergency Walk in

Leeds General Infirmary

 0113 243 2799

 Great George Street, Leeds, West Yorkshire, LS1 3EX

St James's

 0113 243 3144

 Beckett Street, Leeds, West Yorkshire, LS9 7TF

Walk in Centre - Minor Ailments

Shakespeare Medical Centre

 Telephone: 0113 295 1132

 1 Cromwell Mount, Burmantofts, Leeds, LS9 7ST

Opening Times: 8am – 8pm every day (including all bank holidays).

Walk in Centre - Urgent Treatment

St George's Urgent Treatment Centre

 Ring NHS 111

 St George's Centre, St George's Road, Middleton, LS10 4UZ

Wharfedale Urgent Treatment Centre

 Wharfedale Hospital, Newall Carr Road, Otley, LS21 2LY

Opening times every day from 8am -11pm (including all bank holidays and Christmas Day)

Leeds Teaching Hospitals Trust

Adult Safeguarding Team

 0113 2066964

 www.Leedsth-tr-AdultSafeguarding@nhs.net

Clinical Commissioning Group – Primary Health Care

Safeguarding Team

 0113 8431713

Leeds Community Health

Adult Safeguarding Unit

 0113 8430200 or 07984547903

Leeds and York Partnership Foundation Trust (Mental Health services)

Safeguarding unit

 0113 243 2799

 Great George Street, Leeds, LS1 3EX

York Street Health Practice

 0113 295 4840

 68 York Street, Leeds, LS9 8AA

 yorkstreet@bevanhealthcare.co.uk

York Street Health Practice offers primary care for the homeless and vulnerably housed people of Leeds who may have a range of issues including mental health, alcohol and drug use. The service will provide registration for people currently seeking asylum.

Leeds Sexual Health

 0113 392 0333

 The Centre for Sexual Health, Merrion Centre – 1st Floor, 50 Merrion Way, Leeds, LS2 8NG

Leeds Sexual Health Centre combines sexual health and contraceptive services to provide a full service for all sexual health needs.

Blossom Clinic

For non-pregnant survivors of FGM. The clinic offers support for people who have physical and/or psychological health issues as a result of FGM.

 07824 580988 or  0113 2718277

Monday 9am-5pm or Tuesday 10am-6pm

Black Health Initiative

 0113 3070300

 admin@bhileeds.org.uk

 315 Chapeltown Road, Leeds, LS7 3JT

The project addresses health inequalities through holistic, targeted bespoke led health activities and focused group work. They provide factual information on the following:

-  Fibroids and Endometriosis.  Female Genital Mutilation.
-  Sexual Health.  Mental Health.
-  Parenting Skills.

Yorkshire MESMAC

 0113 2444209

 22 – 24 Blayds Yard, Leeds, LS1 4AD

Yorkshire MESMAC provide range of services for sexual health including counselling. They provide the services for:

-  African and other BAME Communities.
-  Gay, Bi and other men who have sex with men.

 Commercial sex workers (varying genders depending on the location).

 Trans communities.  LGBT+ Young People.

Mental Health

Leeds MindMate Child and Adolescent Mental Health Service

 0300 5550324

 leeds.mindmatespa@nhs.net

Leeds MindMate Single Point of Access (SPA) is for professionals to refer into, when they are working with children and young people and identify they have a need for support with their emotional wellbeing or mental health.

Leeds MindMate SPA will work with all services available locally to find the right support for the child / young person.

Monday - Friday, 9am - 5pm

Leeds and York Partnership Foundation Trust

 0300 3001485 (24/7 Single point of access for new referrals)

 referral.lypft@nhs.net

The Single Point of Access Team provides an access point for referrals to their specialist mental health services. They are available 24 hours a day, seven days a week.

MIND

 0113 305 5800

 www.leedsmind.org.uk

Leeds Minds is an independent local provider of high-quality mental health services in Leeds. The aim is to empower individuals to start on the pathway to recovery, and that their condition should never define the person.

Leeds Mental Well-Being Service

 0113 843 4388 (8am - 4pm, Monday-Friday)

 leeds.mws@nhs.net

Leeds Mental Well-Being Service provide support and psychological therapies for common mental health problems, such as anxiety and depression, which one in four of us will experience in our lives.

They offer a range of evidenced based psychological interventions, including group based and 1:1 therapies, classes, one-off sessions and online support options.

There is a range of self-help therapy resources on their website, or bookings can be made directly onto one of their face-to-face classes or one-off sessions. For guidance on which therapy is appropriate, their online self-referral process makes it easy for clients.

Self-referral is possible via the service website (24hrs) or contact can be made by calling.

Legal Support

ATLEU (Anti-Trafficking and Labour Exploitation Unit)

 020 77007311

 advice@atleu.org.uk (Advice)
referrals@atleu.org.uk (Referrals)

 www.atleu.org.uk

ATLEU assists survivors of modern slavery to obtain safety and justice.

ATLEU provide legal aid representation to survivors of modern slavery in the areas of immigration, public law, housing and support and compensation.

Alongside their one to one work for clients, they provide free advice for lawyers, advocates and support providers working with survivors via their advice line. ATLEU advise on any cases they cannot take on themselves or discuss potential referrals into the National Referral Mechanism. Unfortunately, they cannot review documents as part of this service. ATLEU try to answer queries between the following times each week:

Immigration - Thursdays 11am - 1pm

Compensation - Thursdays 11am - 1pm

Housing and support - Thursdays 2:30pm - 4:30pm

Immigration Legal Advice Centre

 0113 366 2097

 info@ilac.org.uk

 2 Wellington Place, Leeds, LS1 4AP

Immigration Legal Advice Centre [ILAC] provides immigration legal advice and representation covering a wide range of immigration and asylum matters.

Modern Slavery Support

Salvation Army

 0800 808 3733

The Salvation Army provides specialist support for all adult victims of modern slavery in England and Wales.

The confidential Helpline is open 24/7

Hope for Justice

 01274 688814 (Bradford Office)

 info.uk@hopeforjustice.org

Hope for Justice work closely with Police to identify victims of modern slavery, build bridges of trust with them and remove victims from exploitation and into safety. They work with victims to overcome trauma and rebuild their lives. They offer tailored restorative care initiatives and offer support to meet vital needs including survivor-centred aftercare.

Monday – Friday 9am – 5.30pm

Reach In Support Service

The reach-in service is on hand to offer support to confirmed victims across England and Wales after they have moved on from the main NRM support service. The reach-in service aims to support victim independence and support a sustainable transition by offering continued support and advice for any emerging or reactive issues that arise post-exit. The types of support covered includes information and assistance with link up in respect of the following services:

-  Medical treatment;
-  Translation and interpretation;
-  Assistance at appropriate stages of criminal proceedings against offenders;
-  Education (whether for dependent school age children or otherwise);
-  Employment (including preparation for work);
-  Housing;  Mental health services;
-  Substance dependency (detoxification) services;
-  Sexual health services;
-  Specialist counselling;
-  Birthing partners;
-  Resettlement support;  ESOL classes;
-  Support with submitting claims e.g. asylum, benefits, or legal.

Reach-in is available to all individuals with a positive conclusive grounds decision who exit from the main service. The service is available to those eligible at any time following move-on and may be accessed as frequently as required.

Reach-in support, as an additional post-exit service, is separate from the main MSVCC service in that it is not designed to address ongoing recovery needs related to an individual's exploitation, which should continue to be met through the main MSVCC service and the Recovery Needs Assessment process.

Individuals can either self-present to the reach-in service directly*, or referrals from third parties can be made directly to The Salvation Army's (TSA) MSVCC team on **0800 808 3733** or by sending the completed referral form by email to mstsupport@salvationarmy.org.uk. All confirmed victims will be provided with information on reach-in and how to access this service prior to move-on.

***City Hearts and Snowdrop provide the Reach In service in Leeds**

 **0114 213 2063 – City Hearts**

 **0333 880 5008 – Snowdrop**

British Red Cross - Pathways Project

 **07872 839885**

 **antitrafficking@redcross.org.uk**

Through the Pathways Project in West Yorkshire, the British Red Cross (BRC) are able to work with survivors of human trafficking

who are third country nationals (from outside the EU). Specialist casework support aims to increase independence and integration for survivors of human trafficking. This longer-term support is available for:

Longer-Term Casework Support

-  **Those who are survivors of trafficking; those who have been historically trafficked, and those currently in exploitation or at risk of trafficking;**
-  **Those who are not currently in the NRM, and require information about their options;**
-  **Those who have been through the NRM and received:**
 - **a negative reasonable grounds decision**
 - **a negative or positive conclusive grounds decision;**
-  **Those who are in the NRM but not currently receiving support.**

Where external agencies are seeking to refer cases, the Pathways project is keen to consider and prioritise referrals from areas where other support providers are not available. To make a referral for casework support or for more information about services, please contact the Pathways Anti-trafficking coordinator.

Short-Term Accommodation and Material Support

BRC also have limited funds to provide emergency support to potential victims of trafficking who are third country nationals (those from outside the EU), who are unsure about entering the NRM and need more thinking time or more information before making a decision, but who would otherwise be destitute.

- Short-term practical support includes: 3 nights' accommodation, financial support, clothing, toiletries and a basic mobile phone.
- Casework support: providing non-directive information and advice on their options, so that survivors of trafficking understand the choices and options available to them, and receive the necessary support to act.

This short-term support is particularly aimed at survivors who have no recourse to public funds, and may have barriers to engaging with statutory services. To make a referral for accommodation, please contact the Pathways Anti-Trafficking Officer on [07872 839885](tel:07872839885). Please note this is a limited service that can be provided subject to capacity and funds.

Refugee Council - Trafficked Children's Project

 traffickedchildren@refugeecouncil.org.uk
 www.refugeecouncil.org.uk/get-support/services/trafficked-childrens-project

Direct support for children and young people who are victims of trafficking as well as advice, support and training for professionals working with them. Make a referral on-line.

City Hearts

 [0114 2132063](tel:01142132063)
 info@cityhearts.co.uk
 [The Megacentre, Bernard Road, Sheffield, S2 5BQ](#)
 www.cityhearts.co.uk

City Hearts exists to support some of society's most vulnerable people, including survivors of modern slavery. They are based in Sheffield however offer support in the North East. They offer immediate and long-term support to survivors of modern slavery, helping survivors integrate into the community through their ISP programme, and providing opportunities for employment through their Bright Future Partnership programme with the Co-op.

Potential victims of modern slavery are referred to them through The Salvation Army, under the National Referral Mechanism (NRM).

Ashiana

 [0114 255 5740](tel:01142555740)
 info@ashianasheffield.org

Based in Sheffield, Ashiana provides support for BAMER women and their children across the country. It also provides outreach support to male and female survivors of human trafficking across the Yorkshire and Humber.

Opening times Monday to Friday 9.00-5.00pm

Refugee & Asylum Seeker support

Refugee Council – Leeds

 0113 386 2207

 Roundhay Road Resource Centre, 233-237 Roundhay Road, LS8 4HS

 www.refugeecouncil.org.uk/get-support/services/new-roots-leeds/

Refugee Council offer a range of free, regular activities for refugees and asylum seekers living in Leeds. Including an ESOL class, conversation club, a women' exercise club, community events and trips

Through their Refugee Advice Project, the Refugee Council also provide support for refugees and people seeking asylum living in Leeds. People can access advice and support by attending their drop ins:

RETAS drop in is every Friday from 9.30am – 12 noon

PAFRAS (Positive Action for Refugees and Asylum Seekers)

 0113 262 2163

 info@pafras.org.uk

 Unit 14, Chapeltown Enterprise Centre, 231/235 Chapeltown Road, Leeds, LS7 3DX

PAFRAS works with refugees, asylum seekers and the wider community to counter the effects of destitution on vulnerable migrants.

PAFRAS runs a weekly drop-in for destitute asylum seekers. Services offered at the drop-in include:

-  one to one support for clients  advice, signposting and referral
-  mental health support and complementary therapies
-  social activities and volunteering: opportunities to take part in various activities, including conservation, arts and community projects in partnership with other organisations.

The drop-in is on Wednesdays 10am - 1pm

New Roots

 0113 386 2207

 newroots.leeds@refugeecouncil.org.uk

 Oak House, 94 Park Lane, Leeds, LS3 1EL

New Roots is a service run in collaboration between RETAS, Refugee Council and PATH Yorkshire that has been designed to provide a holistic approach to support refugees in Leeds and West Yorkshire. The three types of support are:

 Engage  Connect  Aspire

Drop in Thursdays 10am - 1pm

Refugee Council - Children's Advice Project

 020 73461134

 children@refugeecouncil.org.uk

A national service providing advice and support to children who arrive in the UK on their own seeking asylum. Refugee Council helps children through the asylum system and ensures that they are protected and represented.

They also provide information to carers and other professionals who work with children and young people.

Children's Society - Hearts Service

 0113 3876410

 amra.bibi@childrenssociety.org.uk

 Hillside Enterprise Centre, Beeston Road, Leeds, LS11 8ND

The Children's Society in Leeds offers a range of support services to refugee, asylum seeking and migrant young people and their families who face significant harm, inequality and neglect. It helps young people to access their rights and entitlements and promote their integration, through the HEARTS service [Help Each Asylum seeker and Refugee To Settle].

The HEARTS offers a youth programme, an advocacy service and mentoring.

Connecting Opportunities

 0113 378 8700

 admin@migrationyorkshire.org.uk

Connecting Opportunities works with new migrants to develop their skills and opportunities to find work and be part of the local community.

LASSN (Leeds Asylum Seekers Support Network)

 0113 373 1759

 admin@lassn.org.uk

 Malmarc House, 116 Dewsbury Road, Leeds, LS11 6XD

The project offers:

-  One-to-one befriending.
 -  English at Home tuition.
 -  A volunteer hosting scheme to support destitute asylum seekers and refugees.
 -  Community initiatives which involve and benefit refugees and asylum seekers.
-

Leeds Refugee Forum

 0113 244 9600

 info@leedsrefugeeforum.org.uk

 One Community Centre, Cromwell Street, Lincoln Green, LEEDS, LS9 7SG

Leeds Refugee Forum is a voluntary organisation established to act as an umbrella organisation for Refugee Community Organisations [RCOs] in Leeds. They provide structure and a collective voice for RCOs, catering to their social, educational, economic, and cultural and development needs with a focus on community integration and the empowerment of its members.

British Red Cross - Family Reunion Integration Service

 0114 2427370

 FamilyReunionYorkshire@redcross.org.uk

 www.redcross.org.uk/get-help/get-help-as-a-refugee

The new Family Reunion Integration Service supports those who have arrived through refugee family reunion to the UK who need help with post arrival support and integration. Support is provided through tailored casework and integration.

Support is by appointment only.

Substance Misuse Services

Drug and alcohol service – Forward Leeds

 0113 887 2477

 info@forwardleeds.co.uk

 www.forwardleeds.co.uk/

 74 Kirkgate, Leeds, LS2 7DJ

Forward Leeds is the alcohol and drugs service in Leeds for adults, young people and families. They offer a range of services from 9am – 5pm Mondays and Fridays and 9am – 7pm Tuesdays, Wednesdays and Thursdays.

Talk to Frank

 0300 123 6600 (Helpline open 24/7 with advice available in 120 languages)

 www.talktofrank.com

Talk to Frank is a national organisation which provides free friendly and confidential advice about drugs to adults and children.



Safer Leeds

Working in partnership to keep communities safe

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THE CLEWER INITIATIVE