



**West
Yorkshire
Combined
Authority**

**Tracy
Brabin
Mayor of
West Yorkshire**



**The
Workforce
Development
Trust**

Immediate Justice Contact Survey

Introduction

In March 2024 West Yorkshire Combined Authority commissioned the Workforce Development Trust (also known as Skills for Justice) to undertake a local evaluation of the Immediate Justice Pilot in West Yorkshire.

This short survey is part of that evaluation, intended to allow anyone with views on IJ a way to share their experiences - including, but not limited to:

- **Adults taking part in unpaid work.**
- **Adults taking part in learning courses with Restorative Solutions.**
- **Those involved in Community Conferences.**
- **Children receiving support from Youth Justice Services - though they may possibly need the help of an adult to complete the survey.**
- **Anyone involved in delivering the above (such as West Yorkshire Police, Probation, Restorative Solutions, Victim Support, or Local Authority).**
- **Victims.**

If you know of anyone appropriate, please do share on the survey link as we'd love to hear their thoughts on Immediate Justice.

The survey will take no more than 5 minutes to fill in, and is strictly anonymous. The information collected will not be used to identify any individual nor used for any purpose other than evaluating the IJ approach in West Yorkshire. No completed questionnaires will be seen by any outside agency beyond the research team and any identifying information will be pulled out prior to any reporting. Any collected data will be deleted at the closure of the evaluation period, no later than Aug 2024.

If you have any questions or comments about this survey, please feel free to email alex.hetherington@wdtrust.org.uk.



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About you

* 1. How are you familiar with Immediate Justice? (tick all that apply)

- I have taken part in unpaid work run by Probation
- I have taken part in an anti-social behaviour session with Restorative Solutions
- I have taken part in a community conference
- I have taken part in an activity run by Youth Justice Services
- I have delivered Immediate Justice activities, such as those above (i.e. as Probation, Restorative Solutions, YJS) or are otherwise involved in the delivery
- I am a member of the police involved in administering and/or diverting into Immediate Justice
- I have taken part in the planning and management of Immediate Justice in WY
- I am the victim of someone who has taken part in Immediate Justice
- I know of the approach second hand (someone I know has participated or otherwise been involved)
- I know what Immediate Justice is, but none of these options are right, I'd like to write in my own words:
- I'm not familiar with Immediate Justice and I'm actually not sure why I'm filling in this survey



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Immediate Justice may be called something else

In some places in West Yorkshire, Immediate Justice has been called other names, such as 'Making it Right hours'

If this sounds familiar, please hit the "Prev" button below to head to the previous page and fill in a different answer. Alternatively, hit next and the survey will end.



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What did you do with Restorative Solutions?

2. Did you take part in a 1-to-1 session, a group session, or a community conference? (tick all that apply)

- 1-to-1
- Group
- Community Conference



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Your location

3. Where in West Yorkshire did you take part?

- Leeds
- Bradford
- Kirklees
- Calderdale
- Wakefield



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Your delivery location(s)

4. Where in WY are you involved with IJ? (tick all that apply)

- Leeds
- Bradford
- Kirklees
- Calderdale
- Wakefield
- Other (please specify):



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Overall feelings on Immediate Justice

5. Overall, how many stars would you give the Immediate Justice approach based on your experience?





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Your experience as a delivery partner or programme management

6. To what extent do you agree with the following statements?

	Strongly disagree	Disagree	Neither agree or disagree	Agree	Strongly agree
I'm very familiar with the approach	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There's lots of information about IJ out there	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I know enough about it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The right people have sufficient knowledge	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I know where to direct people to learn more about IJ	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Further work needs to be done to get the word out about IJ	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
People's understanding of Immediate Justice is a limiting factor of the delivery	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

7. What has been the most important factor contributing to the success of the Immediate Justice approach in WY?



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Your experience as a participant in Immediate Justice

8. What was it like to take part in Immediate Justice?

9. What's one thing you've learned from taking part in Immediate Justice?

10. What kind of impact has taking part in Immediate Justice had on your life?

- Very negative
- Negative
- Neither positive or negative
- Positive
- Very positive



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Your experience

11. What's your experience of IJ?



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Immediate justice and anti-social behaviour

12. Do you think Immediate Justice has had an effect on tackling anti-social behaviour in West Yorkshire? (behaviour by a person which causes, or is likely to cause, harassment, alarm or distress)

- Yes, a lot
- Yes, a little
- Not yet, but it will
- Not much
- No, not at all
- Or, in your own words:



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Improving Immediate Justice

13. How could the Immediate Justice approach be improved, if at all?

14. Is there anything else you'd like to say about Immediate Justice?



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Follow up contact

15. If you're happy to being involved in further research related to this evaluation, such a short interview, we would really appreciate your thoughts. If you'd like to be involved please leave your contact details below:

Name

Email Address



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Survey End

Thank you for taking part in this survey

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